

Block of Time Services

Prepurchase On-site Support to
Reduce Your Maintenance Expenses

Redeem the Hours in Your Block of Time for On-Site Services on a Wide Variety of Industrial Automation Products¹

Your contract hours can be used for
on-site support on an **as needed basis**
or for **non-fixed scope projects**².
These services can include:

- Troubleshooting and repair
(emergency and non emergency)
- Engineering assistance related
to conversion/migration,
system start-up
- On-the-job training
- Drive calibration
- Grounding checks
- Input voltage measurement
- Megger motor MTR readings
- Vibration analysis
- Infrared thermography

Services can be performed on the following products:

- Programmable controllers
- AC & DC drives and motors
- Motion control
- Medium voltage drives
- Motor control centers
- Instruments and controlled devices
- Operator terminals
- Rotating equipment

¹ Block of Time Services can NOT be used toward fixed scope or interval services such as: Preventive Maintenance Services, Extended Warranty, Safety & Energy Assessments, Network or Security Services.

² To extend the life of your equipment, optimize its performance and utilization, and lower the total cost of ownership, formal predictive and preventive maintenance is recommended.



By prepurchasing Rockwell Automation callout services, you will have access to a wide range of on-site services (left) to supplement your maintenance activities and improve your overall equipment effectiveness — at a significant savings compared to our standard callout services.

A Block of Time from Rockwell Automation provides many benefits including:

- Improved budget stability – lower service costs
- Simplified purchasing – purchase now, redeem when needed
- Reduced unplanned downtime events – identification of impending failures during callout service
- Reduced downtime duration – faster problem resolution through priority dispatch
- Proactive tracking – receive periodic statements with complete draw-down details of each callout visit

Block of Time Services also provide the flexibility to use your prepurchased hours toward OnSite Support Services whenever you need them, emergency and non-emergency, without additional approvals or purchase orders.

For More Information; How to Order

Contact your local authorized Allen-Bradley distributor or Rockwell Automation sales office.

www.rockwellautomation.com/support

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THINK.
SOLVE.®

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**Rockwell
Automation**